

2019 S/V Denis Sullivan Frequently Asked Questions & Policies **(Subject to Change)**

Is there an age limit?

There is no age limit for Day & Evening Sails, Brew Sails, Family Sails, Lazy Day Sails, or Sprecher Sails. However, all children under the age of 18 must be accompanied by an adult and must be registered for the sail.

For the Sommelier Sail and the Whiskey on the Water Sail, all participants must be 21 years of age and over.

For Adventure Sails, the minimum age requirement is 12 years. Registrants that are between ages 12-17 must be accompanied by an adult.

Do children or infants count as passengers?

Yes. Per US Coast Guard (USCG) regulations, all guests, regardless of their age, must be counted as passengers and they must be registered as an attendee when purchasing tickets for a sail. Maximum capacities are strictly enforced by USCG regulations, so all guests or bodies on board must be registered for sails.

Do I need to book in advance?

We highly recommend making reservations in advance. We can only accommodate last minute sign-ups should space be available on a sail and if you book prior to the registration closing time. Maximum capacities are strictly enforced by USCG regulations.

When does registration close for sails?

Registration deadlines differ by sail types. Registration for Day & Evening Sails, Brew Sails, Family Sails, the Sommelier Sail, Sprecher Sails, and the Whiskey on the Water Sail closes 30 minutes prior to the sail time. Registration for Lazy Day Sails closes three (3) days prior to the sail date. Registration for Adventure Sails closes three (3) weeks prior to the sail date due to additional paperwork that must be submitted and signed off on by your physician.

What should I wear?

Casual attire is recommended, as are rubber soled shoes, sunscreen, and a hat. Watch the weather closely and dress for it. Please remember that it is usually cooler near the lake and the temperature can easily be 5-10 degrees cooler than it is on the nearby shore. The ship **DOES** sail in the rain and regardless of temperature, so please be prepared in either eventuality. Umbrellas are not allowed due to reasons of safety.

What is your refund and rescheduling policy?

Our refund and rescheduling policies differ by sail type. Please read our policies listed below for the sail you are registered for. Refund and rescheduling policies will be strictly enforced.

- **Day & Evening Sails, Brew Sails, Family Sails, Lazy Day Sails, Sommelier Sail, Sprecher Sails, & Whiskey on the Water Sail**
 - In order to receive a full refund for any reservation **YOU** cancel, you must contact the Reservations Department at least seven (7) days prior to your scheduled sail date. Cancellations received less than seven (7) days from the sail date will receive no refund or credit.
 - If you wish to reschedule your sail, you must also contact the Reservations Department at least seven (7) days prior to your scheduled sail date. Rescheduling requests received after the seven (7) day window will not be accepted or granted. Any cancellation request received after the seven (7) day window will receive no refund or credit. All rescheduling requests are subject to availability. Rescheduling to a sail type different than the original sail type registered may result in additional fees due if pricing differs.
- **Adventure Sails**
 - In order to receive a full refund for any reservation **YOU** cancel, you must contact the Reservations Department at least one (1) month prior to your scheduled sail date. Cancellations received less than one (1) month from the sail start date will receive no refund or credit.

- If you wish to reschedule to a different Adventure Sail, you must also contact the Reservations Department at least one (1) month prior to your scheduled sail date. All rescheduling requests are subject to availability. Rescheduling to a different Adventure Sail than the original one registered for may result in additional fees due if pricing differs.

Would a sail ever be cancelled?

A sail may be cancelled if the captain thinks it is necessary to do so for reasons of safety. This is at his/her discretion. Normally we do **NOT** cancel due to rain or temperature and thus, you should be prepared accordingly. However, a sail may be cancelled due to severe storms, high wind, or fog advisories. If **WE** should cancel a sail, you may either reschedule your sail to a different date or receive a full refund. However, there is no refund if you simply choose not to show up, arrive late, or change your mind.

If a sail is cancelled, the Reservations Department will call all registrants as soon as the captain makes the official call to cancel.

In addition, Discovery World reserves the right to cancel Lazy Day Sails or Adventure Sails if they do not meet the minimum attendance threshold.

When should I arrive?

Please arrive at least 10-15 minutes prior to your sail time. Check in directly with the crew aboard the S/V *Denis Sullivan*, which will be docked on either the East or South side of Discovery World. You do not have to enter Discovery World or check in at Admissions if you have already registered for a sail. No refunds or credits will be given for missed sails. Make sure to allow enough travel time to account for weather, traffic, road conditions, etc.

***Please note:** Discovery World itself may not be open or accessible should your sail take place before or after our regular building hours or if there is a private event. If we are closed, or if there is a private event taking place, we will ask that you please access this ship from the outside of the building.*

Where should I park?

While Discovery World does have an underground parking garage, we cannot guarantee that it will be open, or have space available, during your sail. If it is open, parking is first come, first serve and hourly fees will apply per vehicle. If the garage is closed, please visit <http://www.parkmilwaukee.com/> for further information on alternative parking locations and rates.

***Please note:** If the building is closed or if a private event is taking place within Discovery World when you arrive for your sail, we will ask that you access the ship from the outside of the building.*

Is the ship handicap accessible?

Since the S/V *Denis Sullivan* emulates a 19th century three-masted Great Lakes schooner, the ship is not fully handicap accessible. Depending on which dock the ship is located, there is either a ramp or a flight of stairs that must be ascended, then there are steep stairs down to access the main deck and the restrooms (heads) on board. Guests in standard wheelchairs will need assistance boarding and disembarking from personal family/friends as the crew cannot legally carry the wheelchair or occupant on or off the ship except in emergency situations. Motorized wheelchairs cannot be accommodated due to weight issues.

What is seating like on board the ship?

As a recreation of a 19th century three-masted Great Lakes schooner, actual seating is limited. While there are a few benches (no seat backs) located around the ship, you may also sit on deck boxes. There is no assigned seating and seating on said benches or deck boxes is first come, first served.

May I bring food or drinks on board?

Carry-ons of food and non-alcoholic drinks are allowed, within reason. We would ask that you please remember that it is a windy environment and we wish to keep Lake Michigan clean. Thus, it is preferred that you please keep your snack or beverage to a personal size and in a reusable container to eliminate waste. Coolers are not allowed.

What do I do while we are sailing?

Sailing on the S/V *Denis Sullivan* is an educational experience in itself and we hope you will utilize it as such. However, you may choose to simply relax and take in the atmosphere. Otherwise, you may take the opportunity to

discuss history with her crew, learn about the Great Lakes region or Milwaukee Harbor, participate in the setting of the sails, or steer the ship.

Are there restrooms aboard?

Yes, the heads are located below decks and are typical shipboard heads. However, we would recommend using the restroom before your sail.

Is admission to Discovery World included in my sail price?

Admission to Discovery World is not included in the sail price. If you wish to also explore Discovery World, you must pay the separate admission fee. Discovery World is open Mondays (seasonally, April until Labor Day) from 9am-4pm, Tuesday-Friday from 9-4pm, and Saturday & Sunday from 10-5pm.

Acknowledgement and Assumption of Risk

I am aware of the dangers and the risks to my person and property involved in participating in a Charter of the Sailing Vessel Denis Sullivan in Lake Michigan ("activity").

I understand that this activity involves certain risks for physical injury. I also understand that there are potential risks of which I may not presently be aware. Because of the dangers of participating in this activity, I recognize the importance and agree to fully comply with the applicable laws, policies, rules and regulations, and any supervisor's instructions regarding participation in this activity.

I understand that Discovery World, LTD. may not insure participants in the above-described activity, that any coverage would be through personal insurance, and that Discovery World, Ltd. has no responsibility or liability for injury resulting from this activity.

I voluntarily elect to participate in this activity with knowledge of the danger involved, and I hereby agree to accept and assume any and all risks of property damage, personal injury, or death.

In consideration for being allowed to voluntarily participate in the above-referenced event, on behalf of myself, my personal representatives, heirs, next of kin, successors and assigns, I forever:

- a. Waive, release, and discharge Discovery World and its agents, officers, and employees from any and all negligence and liability for my death, disability, personal injury, property damages, property theft or claims of any nature which may hereafter accrue to me, and my estate as a direct or indirect result of my participation in the above referenced activity;

and

- b. Defend, indemnify, and hold harmless Discovery World, its representatives and employees, from and against any and all claims of any nature including all costs, expenses and attorney's fees, which in any manner result from participant's actions even if arising from the negligence of Discovery World during this activity or event.

I hereby consent to receive medical treatment which may be deemed advisable in the event of injury, accident or illness during this activity or event. This release, indemnification, and waiver shall be construed broadly to provide a release, indemnification, and waiver to the maximum extent permissible under Wisconsin law.

I have read this form and fully understand that by participating in this activity I am giving up legal rights and/or remedies which may otherwise be available to me regarding any losses I may sustain as a result of my participation. I agree that if any portion is held invalid, the remainder will continue in full legal force and effect.

For Participants of Minority Age

As parent/guardian with legal responsibility for this participant, I do consent and agree to his/her release as provided above of all the Releases, and for myself, my heirs, assigns, and next of kin, I release and agree to indemnify and hold harmless Discovery World from any and all liabilities incident to my minor child's involvement or participation in this activity as provided above, even if arising from their negligence, to the fullest extent permitted by law.